

**INTEGRATING TOTAL QUALITY MANAGEMENT IN A
LIBRARY SETTING**

Stuart Jacobus

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Susan Jurow (Author of Integrating Total Quality Management in a Library Setting)

Integrating Total Quality Management in a Library Setting shows librarians how to improve library services by implementing strategies such as employee.

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It is in this context that the study of Total Quality Management (TQM) of library and should integrate these various approaches for achieving improved Quality.

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